

GOODS RETURN FORM



Order number:

Date of purchase:

Full name of the consumer(s):

Date:

Address of the consumer(s):

Phone number:

E-mail address:

Bank name:

Bank account number:

WITHDRAWAL FROM THE CONTRACT (RETURN)

The Return Form can be submitted within a fortnight of the delivery date under condition that the goods are delivered intact to the seller and throughout that time have been stored according to the instructions on the package.

No.	Product name	Quantity	Gross price	Return reason
1				
2				
3				

I hereby declare that the product I am returning remains intact and has been stored according to the instructions on the package. Furthermore, I declare that I am familiar with the Terms of Return set forth in the Store's Terms and Conditions.

Date and legible signature:

COMPLAINT FORM

It is allowed to make a complaint about the product within 2 years of the purchase date in case of its defects detection pursuant to the Warranty Rules stipulated in the Civil Code. The products covered by the guarantee are subject to complaints pursuant to the rules stipulated by the Guarantor. Warranty and guarantee are two self-independent rights.

I am hereby making a complaint regarding the product:

Defect description/ Detection of defect date / Complaint reason:

The Claimant requires (tick ,x' as appropriate):

refund of the price

replacement with a new item

reduction of the price paid

Date and legible signature:

The returned goods along with the filled in and legibly signed Return Form or Complaint Form should be sent back to the Company's registered address:

Dwatro Laboratories Sp. z o.o.
ul. Hutnicza 36B, 81-061 Gdynia